

**UT Parents Association  
Refund Policy**

The Parents Association will offer refunds for Career Members in the case of a student withdrawing from the University of Tennessee prior to the membership expiration period. The Parents Association utilizes a scale to determine the refund amount prior to issuing a refund for Career Memberships. Please call the Office of the Parents Association at (865) 974-4546 for more information on membership refunds.

Due to the nature of processing, planning, and event coordination, the Parents Association is unable to offer refunds to any event registrant at any time – regardless of weather conditions. Parents Association events will take place except in the most severe weather conditions. In the event of rain, all activities will take place as scheduled, possibly in alternate locations. However, in the event of severe weather such as lightning, the Parents Association, together with the University of Tennessee may elect to delay or cancel any part of an event at any time.

**Privacy Statement**

The UT Parents Association on-line credit card payment website is provided by the University's Office of Information Technology and is designed to facilitate payments for Parents Association membership, events, gifts, and programming. The Parents Association has taken all reasonable precautions to secure the personal information available through this website. The payment website is password protected to restrict access to personal information to Parents Association Staff, who are bound by confidentiality obligations and may be subject to disciplinary actions if they fail to meet these obligations. Although these precautions should effectively protect any personal information available through the website from abuse or outside interference, a certain degree of privacy risk is faced any time information is shared over the Internet.